



TASMAN OIL TOOLS PTY LTD

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QUALITY POLICY

Tasman Oil Tools recognises the value of customer satisfaction and is fully committed to supplying products and services to meet the needs of its customers.

Our success will be measured by exceeding our customers' expectations in quality, on-time delivery and competitiveness.

The needs and satisfaction of our customers are considered critical success factors for the company and are continually monitored and assessed.

We will continue to develop our operational capabilities to ensure they address the needs of the markets we are serving.

To maintain these aims and other quality objectives requires continuous improvement in the functions carried out within the company and a sustained commitment by all personnel, together with the development of strong supplier and subcontractor relationships to ensure external support functions contribute to our objectives.

Quality Assurance is fundamental to all work undertaken by the company and is practised by all personnel as part of their daily activities. Quality is enhanced by working in a systematic manner, in accordance with formalised procedures and work instructions.

The Quality Management System is based on the requirements of AS/NZS ISO 9001:2000 and adherence to the system is required of all company personnel. The system, and this policy, are subject to regular review.

This policy is promoted and displayed in our workplaces. New employees are inducted in quality awareness and the company quality policy.

Ross Luck
Managing Director

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