



TASMAN OIL TOOLS PTY LTD

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QUALITY POLICY

Tasman Oil Tools is a responsible organization committed to supplying quality products and services to Australian drilling industry and recognizes the value of customer satisfaction. The company specializes in providing a wide range of down hole equipment and tubular, sale support products and provision of offshore and in house specialized service. We aim to provide our customers with a high quality, economical viable solutions and we are committed on maintaining an ongoing dialogue with our clients and providing a high level of support designed to build a long term business relationships.

Our success will be measured by exceeding our customers' expectations in quality, on-time delivery and competitiveness.

The needs and satisfaction of our customers are considered critical success factors for the company and are continually monitored and assessed.

We will continue to develop our operational capabilities to ensure they address the needs of the markets we are serving.

To maintain these aims and other quality objectives requires continuous improvement in the functions carried out within the company and a sustained commitment by all personnel, together with the development of strong supplier and subcontractor relationships to ensure external support functions contribute to our objectives.

Quality Assurance is fundamental to all work undertaken by the company and is practised by all personnel as part of their daily activities. Quality is enhanced by working in a systematic manner, in accordance with formalised procedures and work instructions.

Tasman Oil Tools encourages and promotes a Fix, Prevent and Improve (STOP Work) Program for Quality. Through this program employees are empowered to identify risks to quality & opportunities for improvement. With guidance from the Quality Manager these are then documented, assessed & implemented as appropriate.

To ensure compliance with this policy, the Quality Management System is based on the requirements of AS/NZS ISO 9001:2008 Standards and we confirm adherence to other appropriate legislation, regulations and best practices and we monitor and review our Quality objectives and goals at a regular interval.

This policy is promoted and displayed in our workplaces. New employees are inducted in quality awareness and the company Quality Policy.

Ross Luck
Managing Director
Dec 5, 2011 Rev 2011-7

